



2807 Mary Linda Avenue - Roanoke, Va 24012
P: 540-342-1548 / F: 342-1417
W: RCLFSitefurnishings.com

Installation and Care of Your Site Furniture

INSTALLATION

Your product has been meticulously finished with our state-of-the-art powder coating process. If the item is handled, installed, and maintained properly, the finish will provide beauty and durability for many years to come.

However, if the item is dropped on, dragged across, or otherwise damaged by a hard and/or abrasive surface, the finish could be compromised. **Unfortunately, Renaissance is not able to warrant the finish of any item that has been mishandled.** Please use care and the proper material handling equipment when placing the products in their designated areas.

CARE/MAINTENANCE

To maintain the finish of your product, we recommend the following:

- Only use a **mild** detergent and water to clean the surface.
- Use a soft cloth or sponge when wiping the furnishing. **Never** use a chemical cleaner, bleach or abrasive agent to clean the item.
- To extend the life expectancy on the powder coat finish, apply a non-abrasive SPRAY type wax ONCE PER YEAR when the furniture is cool and not in direct sunlight. Never apply any sealers or other chemicals not recommended by the manufacturer.
- Undercover applications in Coastal applications, or comparable, should be cleaned bi-weekly to remove salt residue transmitted in the air that natural rain water can't get to.
- Furniture designed for bolt down should be properly mounted to prevent finish damage and possible safety concerns.

If you have questions, please call us at (540) 342-1548. We are available Monday through Friday from 8am-5pm Eastern Time. We hope you enjoy using your product as much as we enjoyed providing it. We look forward to serving you again soon.



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RCLF Process and Warranty

Our Mission: To provide the optimum combination of quality site furnishings and unparalleled customer service, at the industry's most competitive prices.

Our Process: At Renaissance, we know that our success depends on the durability and the beauty of our products. Therefore, we are constantly examining our manufacturing processes to ensure we use the best methods possible.

All of our site furniture begins as recycled steel (or other metal if specified). Our skilled team of metal-crafters carefully constructs the piece to match your individual design needs. After construction, the item is shot-blasted to remove slight imperfections and prepare it for finishing.

Finally, we provide a durable exterior by powder-coating the item in two steps. First, a zinc-rich primer is applied. After heating the piece to set the primer, we apply your choice of finish color. The piece goes back into the heating booth and emerges with a robust look that you will enjoy for years to come.

Before our site furnishings are shipped, we examine every creation to ensure it meets Renaissance standards. Because if it fulfills our expectations, we feel confident that it will meet yours.

Our Guarantee: The Renaissance team warrants the quality of every site amenity that leaves our factory. If the product is installed according to our recommendations, we will guarantee the frame construction for **the life** of the item. When used properly, other components, with exception to gliders, are guaranteed for three years after shipment.

Unfortunately, we are not able to guarantee items which have been abused, misused, vandalized, improperly installed or repaired/alterd by anyone other than Renaissance.

Should you need warranty assistance, contact us, and a Renaissance Site Furnishings representative will examine the item for defects in materials or workmanship. If the product is indeed defective, we will repair or replace the item at no cost to you.

Our Goal: Simply put, our goal is **your complete satisfaction**. From design to construction to delivery, we want our clients to experience hassle-free site furniture purchasing. Our team is eager to design and customize products to fit your plan. When you need site furnishings, if you think of Renaissance Site Furnishings, we've done our job. Contact us today so we may help you...**Build the Outdoors.**